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## DEPARTMENT CONTACTS

### **Quotes**

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Pricing, Price Sheets, Previous/New Quotes

### **Marketing**

[marketing@newstarlighting.com](mailto:marketing@newstarlighting.com)

Spec Sheets, Brochures, Agent Portal, Events

### **Tech (Pre-Purchase Order)**

[tech@newstarlighting.com](mailto:tech@newstarlighting.com)

Pre-Purchase Tech Questions on Fixtures, IES & Revit files

### **Help (Post Purchase Order)**

[help@newstarlighting.com](mailto:help@newstarlighting.com)

Post Sale Issues, Field Service Issues, RGAs, Install, Warranty

### **Order Entry/Commissions**

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Order Entry, Commissions, Lead Times, Estimated Delivery

### **Shipping**

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Shipping Inquiries, Receiving Information